

**Business waste**

**collections 2025/26**

**Customer information pack**



**Oldham**  
Council

## 1. Prices

Our collections are fully **Simpler Recycling compliant** and we offer collection of four separate waste streams:

- **General rubbish**
- **Paper and cardboard**
- **Glass, cans, tins and plastic bottles**
- **Food waste**

The information opposite is annual costs for weekly bin collections. If you start your contract with us part-way through the year, your invoice would reflect this (i.e. you would not be charged full year costs, only for the service you receive).

**Please note:** If you are an Oldham-based business we do not charge VAT for any of our goods and services.

Any businesses based outside of Oldham are liable for VAT.

	180 litre bin	200 litre bin	240 litre bin	360 litre bin	660 litre bin	770 litre bin	1100 litre bin
General waste	✓	✗	✓	✓	✗	✓	✓
Paper and cardboard	✓	✗	✓	✓	✓	✓	✓
Glass, cans, tins and plastic bottles	✓	✗	✓	✓	✗	✓	✓
Food Waste	✗	✓	✗	✗	✗	✗	✗
Bin Dimensions	H = 1063 D = 712 W = 477	H = 1050 D = 674 W = 580	H = 1063 D = 713 W = 575	H = 1098 D = 878 W = 596	H = 1222 D = 764 W = 1371	H = 1350-1360 D = 765-785 W = 1250-1370	H = 1310-1355 D = 980-1085 W = 1250-1372

## 2. Your contract (April to March)

Your contract and service you receive from us runs from April to March, (unless you join part-way through the year).

Your payments are structured over 10 months (1st April to 31st January) so your invoices must be paid by the end of January each year but your bins will continue to be emptied until the end of March.

You will receive your annual invoice for the upcoming financial year around March. If you wish to cancel your contract with us you need to confirm via email to [businesswaste@oldham.gov.uk](mailto:businesswaste@oldham.gov.uk) by 30 April 2025.

For further information about cancelling your contract, please see section 10 ('Cancelling your contract')

## 3. Paying your invoice

We have a number of flexible options for paying your trade waste invoice. You can:

- **Pay it up front - Either by debit or credit card. Please ring the Council's automated payment line on 0161 770 6611 or pay at your local post office or payzone outlet.**
- **Pay in instalments – You can make an agreement to pay your invoice via instalments. To do so, you must contact the Credit Control Team on 0161 770 4986.**
- **Pay by Direct Debit – A monthly direct debit can be set up by contacting the Council's Credit Control department on 0161 770 4986 or you can fill in and return the enclosed direct debit form in the freepost envelope provided. Please note, a home address as well as a business address is required for direct debit payments.**

**Non-Payment of your invoice or defaulting on an agreed Payment Plan will result in the service being suspended, and you may be required to pay the full outstanding balance.**

Detailed information about payment options are printed on the back of your invoice.

If you have any queries or want to discuss the options in more detail please contact us on 0161 770 0361.

## Waste Management Charges 2024/25

General rubbish	Price per collection		Price per collection
180 litre	£4.00	Second and subsequent bin	£3.46
240 litre	£5.51	Second and subsequent bin	£4.57
360 litre	£7.50	Second and subsequent bin	£6.65
770 litre	£15.84	Second and subsequent bin	£13.34
1100 litre	£20.34	Second and subsequent bin	£17.96
Paper and cardboard	Price per collection		Price per collection
180 litre	£2.06	Second and subsequent bin	£1.75
240 litre	£2.71	Second and subsequent bin	£2.26
360 litre	£3.69	Second and subsequent bin	£3.30
660 litre	£6.60	Second and subsequent bin	£5.54
770 litre	£7.84	Second and subsequent bin	£6.59
1100 litre	£10.11	Second and subsequent bin	£8.90
Glass, cans, tins and plastic bottles	Price per collection		Price per collection
180 litre	£2.06	Second and subsequent bin	£1.75
240 litre	£2.71	Second and subsequent bin	£2.26
360 litre	£3.69	Second and subsequent bin	£3.30
770 litre	£7.84	Second and subsequent bin	£6.59
1100 litre	£10.11	Second and subsequent bin	£8.90
Food waste	Price per collection		Price per collection
200 litre	£3.69	Second and subsequent bin	£3.30

Please note: You must sign up for a refuse / general rubbish bin in order to qualify for the reduced recycling collection costs.

Other charges	
Re-delivery of bin(s) following removal	£35 admin fee
Amendments to contract	£35 admin fee
Fee for additional resource and/or collection due to over heavy / contaminated bins	£35 admin fee

## 4. Presentation of Waste

We understand that many businesses may have peak periods during the year where additional custom means extra rubbish and recycling is generated. If you contact us in advance, we can discuss your requirements with you and make the relevant arrangements.

Make sure all your waste is contained within your bin and the lid is fully closed when presented for collection.



Overfilled bins will not be emptied and any additional waste not contained within the bin will not be collected. Please see examples above.

Please note that although we don't charge by weight, we do monitor bin weights and have a maximum lifting capacity on the vehicle lifting equipment. These are 90kg up to 360L (2-wheeled) bins and 450kg between 660L and 1100L (4-wheeled) bins.

We will always lift bins providing they do not exceed the safe lifting capacity on the vehicle lifting equipment.

Should your bin exceed these weight limits it will be your responsibility to reduce the waste in the bin so that it can be emptied. If you contact us in advance, we can discuss your requirements with you and make the relevant arrangements.

### Charges for additional waste collections for events.

£60 fee for delivery and removal of bins for the event plus the cost of individual bin collection (this will vary dependent on the type/size of bin)

### Additional collections

£35 administration fee plus the cost of an individual bin collection (this will vary dependent on the type/size of bin)

## 5. Hazardous Wastes

Please note, the bins provided are for municipal waste streams only and under no circumstances should they be used for hazardous wastes, including:

- Builders waste
- Lightbulbs
- Batteries
- Electrical equipment
- Builders waste
- Paints, solvents and other chemicals
- Explosives
- Flammables
- Liquids
- Corrosives

For more information about what common items are hazardous waste, please visit the Environment Agency's website [www.gov.uk/environment-agency](http://www.gov.uk/environment-agency)

## 6. Duty of Care

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Enclosed with this information pack is a 'Duty of Care Controlled Waste Transfer Note'. This is a legal document between Oldham Council and your business stating that the waste produced by your business is disposed of legally and responsibly.

The completion of the duty of care form is legally mandatory and you risk being fined up to £5,000 by the government's Department for Environment, Food and Rural Affairs (DEFRA) if the documentation is not completed properly and returned.

### Filling in your 'Duty of Care':

#### 1) Section A – This has been completed for you

#### 2) Section C – Please complete as below:

- **C1** – Are you the producer of the waste? Is this rubbish the Council collects generated from the site detailed in Section B?.
- **C2** – Please check which of the four rubbish and recycling materials you currently have collected through your trade waste contract with the Council.
- **C3** – Please check the number of bins you have on site is correct (as per Section B).
- **C4** – A SIC code is used to best describe the type of business you run. Please use the SIC code guidance notes (see Appendix 1 of this information pack) to choose the most appropriate code for your business).
- **C5** – Please tick to confirm you have read the Waste Hierarchy guidance\*\*\* information below and that if you have more than 10 Full-time Equivalent Employees, have arrangements in place covered by 'Simpler Recycling'

#### 3) Section D – Please sign and date the Duty of Care form and return a copy to:

**businesswaste@oldham.gov.uk** or by post to:

**Waste Management, Oldham Council, Moorhey Street Depot, Moorhey Street, Oldham, OL4 1JF**

## 7. The Waste Hierarchy Declaration\*\*\*

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There is a five-step waste hierarchy that applies to anyone who produces or manages waste. The hierarchy was introduced as part of the revised EU Waste Framework Directive.

All waste should be managed, in order of preference, by:

1. Prevention
2. Preparing for re-use
3. Recycling
4. Other recovery (for example energy recovery)
5. Disposal

There are many sources of guidance on how to apply the waste hierarchy to waste, some of which will be available on DEFRA's website or on Waste Resources Action Programme's (WRAP) website.

## 8. Business closures

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If your business closes during the year, please contact us as soon as possible. Under your terms and conditions, you are liable to pay the full years costs. If there are extenuating circumstances, please contact us to discuss.

## 9. Bank Holidays and Christmas

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If your bins are emptied on a bank holiday (apart from Christmas Day, Boxing Day or New Year's Day), your service will not be affected.

If your collection falls on Christmas Day, Boxing Day or New Year's Day, we will contact you nearer the time to arrange an alternative collection.

**You must ensure your contact details are up to date, and we are able to collect/empty containers or you may be liable for additional charges.**

## 10. Cancelling your contract

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During the year, if your business closes down, goes into liquidation or you need to cancel your contract with us for any other reason, please get in touch as soon as possible. We will review your individual circumstances but please note that you may be required to make a payment.

If you stop payment without making us aware of your circumstances, we may begin legal proceedings to recover monies owed for the rest of your contract.

This can be avoided if you let us know your circumstances.

Please email us at **businesswaste@oldham.gov.uk** or write a letter to:

**Waste Management, Oldham Council, Moorhey Street Depot, Moorhey Street, Oldham, OL4 1JF**

There is a discretionary, automatically applied Termination Service Charge liable immediately prior to the account being closed at the standard fee of £450 per container.

This is fully discountable providing the following:

- the notice period has been served
- the customer remains contactable
- the container(s) was reasonably accessible for removal (on the first attempt)
- the container(s) only exhibits normal wear and tear and without damage
- the container(s) are not re-loaded from the last invoiced collection, not containing prohibited material
- all account debt is cleared within the agreed period without being chased.

## 11. Administration charges

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**A £35 administration fee is chargeable in the following instances:**

- making any amends to your contract through the financial year.
- redelivery of any bin/s after suspension.
- an additional collection of your bins (plus the one off weekly cost of collecting your bin).
- additional resource and/or collection due to over-heavy or contaminated bins plus the one-off weekly cost of collection

**Please note, these charges do not apply during the cancellation period.**

## Appendix 1

Please Choose a Sic code which best describes your business.

Type Of Business	Sic Code	Type Of Business	Sic Code
Accountant	69.20/1	Data Analysis	62.01/2
Advertising Agency	73.11	Data Support Services	61.10.
Ambulance Service	86.90.	Day Nursery/Playschool	88.91
Amusement Arcade	92.00.	Delicatessen Shop	47.29
Architect	94.12	Demolition	43.11
Bakery (Manufacturer)	10.71	Dentist	86.23
Bakery (Retail)	47.24	Display Equipment	73.11
Bank	64.19/1	Doctors Surgery	86.21
Bike Sales	47.64	Domestic Furniture (Retail)	47.59/9
Brewery	11.05	Double Glazing (Manufacturer)	22.23
Builder/Joiner	43.32	Double Glazing (Retail)	47.52
Building Society	64.19/2	Driving School	85.53
Bus Station	52.21/9	Elderly Persons Home (Eph)	87.30.
Butchers Shop	47.22	Electrical Items (Manufacturer)	27.51
Café (Licensed)	56.10/1	Electrician	43.21
Café (Unlicensed)	56.10/2	Engineers	25.73
Call Centre	82.20.	Engraver	90.03
Car Rental	77.11	Estate Agent	68.31
Car Sales (New)	45.11/1	Facilities Management	81.10.
Car Sales (Used)	45.11/2	Financial Advisor	66.19
Car Service/MOT	45.20.	Fish and Chip Shop	56.10/3
Car Wash	45.20.	Footwear Manufacturer	15.20.
Carpet Fitter	43.33	Funeral Director	96.03
Charity (Administration)	88.99	Furniture (Manufacturer)	31.09
Charity Shop	47.79/9	Furniture Importer (Wholesale)	46.47
Chemist	47.73	General (Other Services)	96.09
Children's Home	87.90.	General Office	84.12
Church (Place Of Worship)	94.91	Grinder (Metal Finisher)	25.61
Cinema	59.14	Gym Equipment Supplier	46.49/9
Cleaning Services	81.21	Hairdresser/Beauty Salon	96.02
Coffin Manufacture	32.99	Haulage Contractor	49.41
College (Sixth Form)	85.31	Health Centre	86.90.
College (Technical)	85.32	Homeless Shelter	87.90.
Communications (Not Phones)	47.42/9	Hospital/Hospice	86.10/1
Community Centre/Organisation	94.99	Hotel	55.10.
Concrete/Cement	23.20.	Insurance	66.22
Dance School	85.52	Interior Design	74.10.

Type Of Business	Sic Code	Type Of Business	Sic Code
Jewellers	47.77	Shop (Florist/Garden Centre)	47.76
Laundrette	96.01	Shop (Fruit)	47.21
Library	91.01/1	Shop (General Store/Newsagent)	47.11
Local Authority Social Services	88.99	Shop (Gift/Crafts)	47.78/9
Meals on Wheels	56.29	Shop (Mobile Phones)	47.42/1
Meat/Poultry Products	10.13	Shop (Music)	47.59/1
Medical Goods (Wholesaler)	46.46	Shop (Pawnbrokers)	47.79/9
Motorbike Sales	45.40.	Shop (Pet)	47.76
Museum	91.02	Shop (Shoes)	47.72/1
Music Instruction	85.52	Shop (Stationery)	47.62
Music Shop	45.59/1	Software Developer	62.01/2
Mosque (Place Of Worship)	94.91	Solicitor	69.10/2
Off Licence (Retail)	47.25	Sports Club	93.12
Optician	47.78/9	Sports Instructor	85.51
Pallets (Manufacturer)	16.24	Sportswear (Wholesaler)	46.42
Pet Food (Manufacturer)	10.92	Steel Fabrication	24.10.
Petrol Station	47.30.	Stone Mason	43.99/9
Physio	86.90.	Superstore (Retail)	47.11
Plumber	43.22	Surveyor	71.12/2
Plumbers Merchant	46.74	Swimming Pool/Leisure Centre	93.11
Post Office	53.10.	Take Away	56.10/3
Printers	18.12/9	Taxi	52.21/9
Pub	56.30/2	Tea Room/Coffee Shop	56.10/2
Residential Care (Rehab)	87.20.	Telesales	47.91
Restaurant (Licensed)	56.10/1	Temp Agency	78.20.
Restaurant (Unlicensed)	56.10/2	Textiles (Retail/Manufacturer)	13.30.
Roller Shutter/Garage Doors	25.12	Theatre	90.04
Scaffolder	43.99/1	Timber Merchant	46.73
School (Primary)	85.10.	Training Centre	84.12
School (Secondary)	85.31	Tyres (Sales)	45.32
Security Alarm Installer	43.21	Upholsterer	95.24
Shop (Betting)	92.00.	Vet	75.00.
Shop (Diy)	47.52	Warehouse	52.10.
Shop (Dress/Clothes)	47.71	Window Blinds (Manufacturer)	22.23
Shop (Electrical Items)	47.54	Window Blinds (Retail)	47.59/9



More SIC codes are available on Companies House. Scan the QR Code or visit: <https://resources.companieshouse.gov.uk/sic>

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